

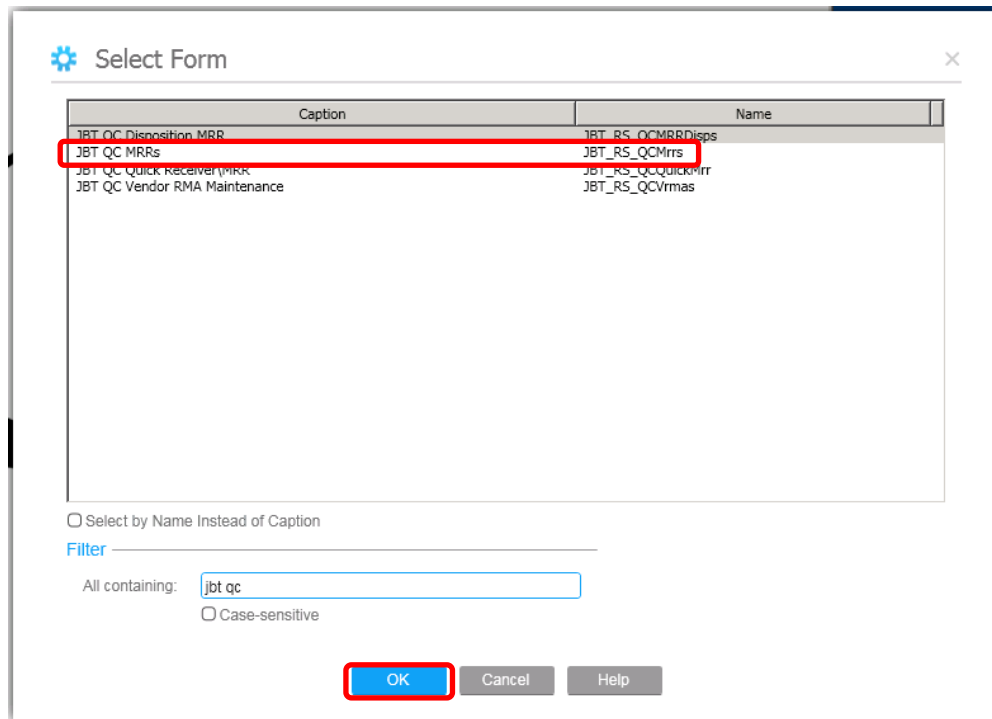
| Dispositioning MRR | | | |
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PURPOSE:

Dispositioning the MRR will generally be completed by Purchasing, particularly if a vendor return is required. For Manufactured or Non-specific item MRRs, parts are NOT put on hold therefore a disposition is not necessary.

WORK INSTRUCTION:

1. Locate the **QC MRRs** form and click the **OK** button



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2. Click into the **MRR Num** field and enter your MRR (example: 215)

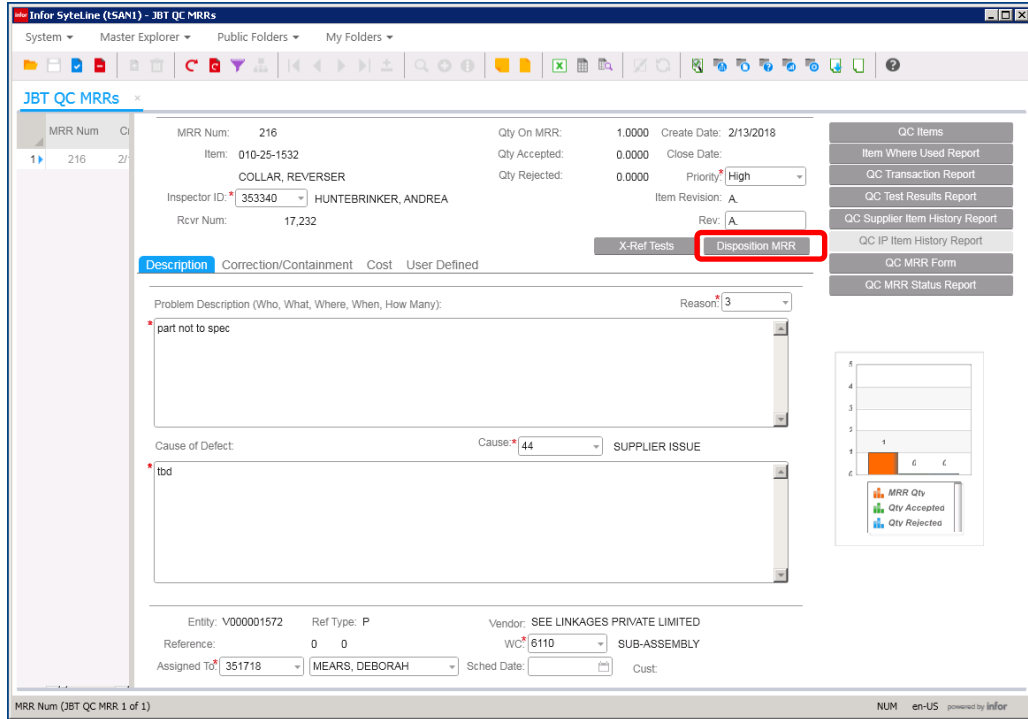
The screenshot shows the Infor SyteLine (TSAN1) interface for JBT QC MRRs. The window title is "Infor SyteLine (TSAN1) - JBT QC MRRs (Filter In Place)". The main area is titled "JBT QC MRRs (Filter In Place)". On the left, there is a table with columns "MRR Num" and "Cr". The "MRR Num" field in the form is highlighted with a red box. Other fields include "Item:", "Inspector ID:", "Rcvr Num:", "Qty On MRR:", "Qty Accepted:", "Qty Rejected:", "Create Date:", "Close Date:", "Priority:", "Item Revision:", and "Rev:". There are buttons for "X-Ref Tests" and "Disposition MRR". Below the form, there are tabs for "Description", "Correction/Containment", "Cost", and "User Defined". The "Description" tab is active, showing a "Problem Description (Who, What, Where, When, How Many):" field and a "Cause of Defect:" field. On the right, there is a "QC Items" menu with options like "Item Where Used Report", "QC Transaction Report", "QC Test Results Report", "QC Supplier Item History Report", "QC IP Item History Report", "QC MRR Form", and "QC MRR Status Report". The status bar at the bottom says "Filter In Place" and "NUM en-US powered by Infor".

3. Click the **Filter in Place** button to deactivate filtering

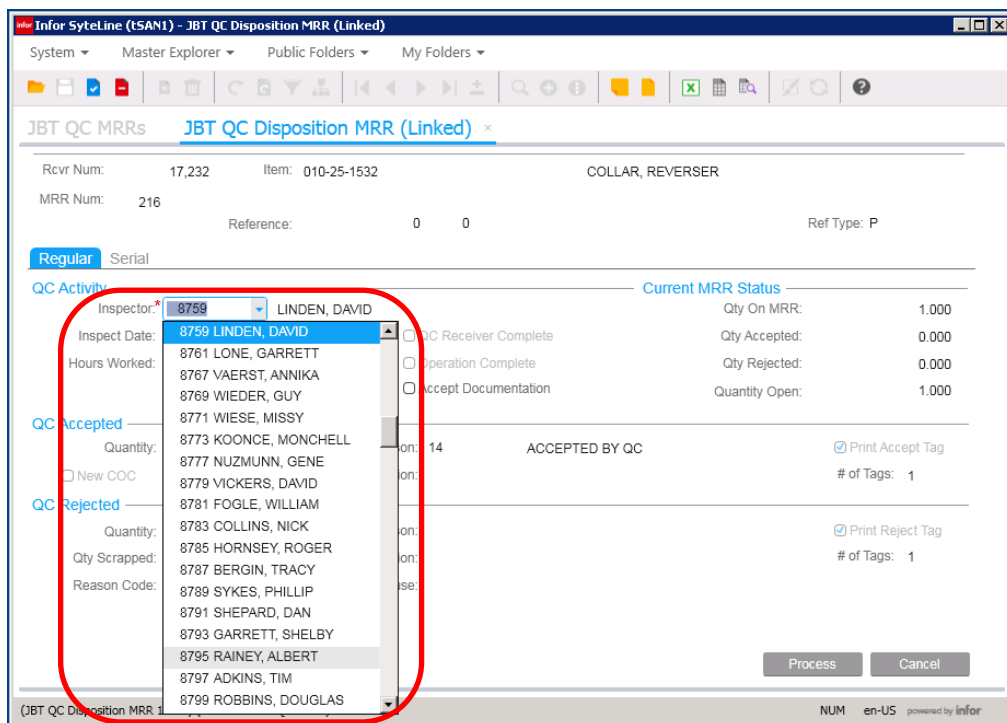
The screenshot shows the Infor SyteLine (TSAN1) interface for JBT QC MRRs. The window title is "Infor SyteLine (TSAN1) - JBT QC MRRs (Filter In Place)". The main area is titled "JBT QC MRRs (Filter In Place)". On the left, there is a table with columns "MRR Num", "Create Date", and "Item". The "Filter In Place" button in the toolbar is highlighted with a red box. The "MRR Num" field in the form now contains the value "216". Other fields include "Item:", "Inspector ID:", "Rcvr Num:", "Qty On MRR:", "Qty Accepted:", "Qty Rejected:", "Create Date:", "Close Date:", "Priority:", "Item Revision:", and "Rev:". There are buttons for "X-Ref Tests" and "Disposition MRR". Below the form, there are tabs for "Description", "Correction/Containment", "Cost", and "User Defined". The "Description" tab is active, showing a "Problem Description (Who, What, Where, When, How Many):" field and a "Cause of Defect:" field. On the right, there is a "QC Items" menu with options like "Item Where Used Report", "QC Transaction Report", "QC Test Results Report", "QC Supplier Item History Report", "QC IP Item History Report", "QC MRR Form", and "QC MRR Status Report". At the bottom right, there is a small chart showing "MRR Qty", "Qty Accepted", and "Qty Rejected". The status bar at the bottom says "Filter In Place" and "NUM en-US powered by Infor".

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4. Click the **Disposition MRR** button



5. Click the **Inspector** drop-down arrow and choose the correct Inspector (example: Linden, David) or enter clock number if known, **Press Tab**



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- Click in the **Quantity** field under the QC Accepted or Rejected header, and update the quantity rejected (example: 1) then click the **Tab** button

The screenshot shows the 'JBT QC Disposition MRR (Linked)' window. Under the 'QC Rejected' section, the 'Quantity' field is highlighted with a red box and contains the value '1.000'. Other fields include 'Reason: 14', 'ACCEPTED BY QC', and '# of Tags: 1'. The 'QC Accepted' section above it shows 'Quantity: 0.000'.

- The **Reason and Cause Codes** will populate automatically for both “QC Accepted” and “QC Rejected” dispositions. When using “QC Rejected” the **Disposition** will need populated with the appropriate disposition.

The screenshot shows the 'JBT QC Disposition MRR (Linked)' window with the 'QC Rejected' section. The 'Disposition' dropdown menu is open, showing a list of options. The 'RTV RETURN TO VENDOR' option is highlighted. Other options include 'DIT DESTROYED IN TEST', 'RNN RETURN TO VENDOR NOT NEEDED', 'RWK1 REWORK', and 'SCRAP SCRAP'. The 'Reason' field is set to '6' and the 'Cause' field is empty.

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8. Click the **Process** button

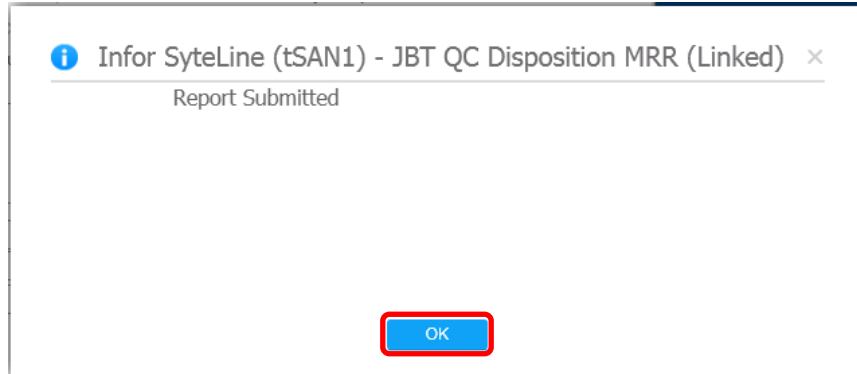
Regular Serial
QC Activity — **Current MRR Status**
Inspector: 8759 LINDEN, DAVID Qty On MRR: 1.000
Inspect Date: 2/21/2018 10:51:31 AM QC Receiver Complete Qty Accepted: 0.000
Hours Worked: 0.000 Operation Complete Qty Rejected: 0.000
 Accept Documentation Quantity Open: 1.000
QC Accepted
Quantity: 0.000 Reason: 14 ACCEPTED BY QC Print Accept Tag
 New COC COC Num: Disposition: # of Tags: 1
QC Rejected
Quantity: 1.000 Reason: 6 NOT TO SPECIFICATION / FIT FOR PURPOSE Print Reject Tag
Qty Scrapped: 0.000 Disposition: RTV RETURN TO VENDOR # of Tags: 1
Reason Code: Cause: 44 SUPPLIER ISSUE

9. Click the **OK** button in the dialog box saying the disposition has been completed

Infor SyteLine (tSAN1) - JBT QC Disposition MRR (Linked)
Disposition Completed

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10. Click the **OK** button in the dialog box saying the report has been submitted



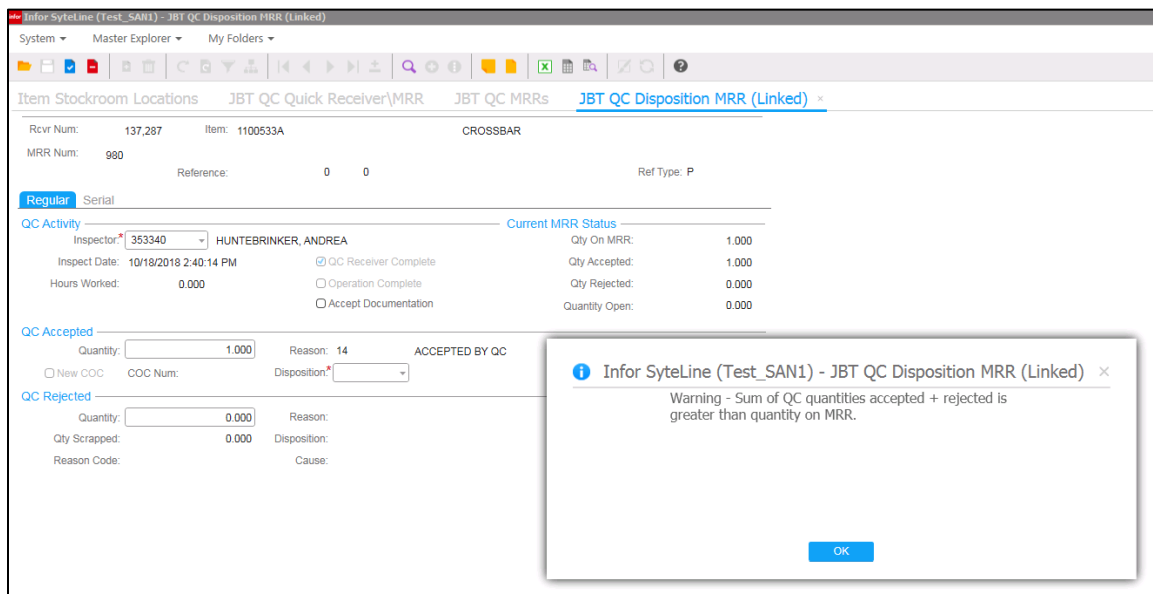
11. For MRR dispositions types for REJECTED.

- Return to vendor – reference FQUA-QSD-0005.
- Scrap, Rework or Destroyed in Test – Disposition MRR then get with appropriate personnel / department to a transactional move out of QC Hold in the system. The MRR does NOT do the inventory move.

12. For MRR dispositions types for ACCEPTED

- Return to Stock – This disposition will open up the “QC Quantity Move” screen to move the item out of QC Hold within the system; however, physically the part will need to be addressed appropriately.
- All other categories (Destroyed in Test, Issue to Customer Order, Issue to a Job, Project, SRO) does NOT do an inventory move of the product out of QC Hold. Get with appropriate personnel / department to do a transactional move out of QC Hold in the system.

13. If at any time the dispositioned quantity exceeds that quantity on the MRR, an error will be received.



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14. The MRR header provides the status of the MRR

ns JBT QC Quick Receiver\MRR **JBT QC MRRs** ×

| | | | |
|---|---------------------------|----------------------------------|--|
| MRR Num: 980 | Qty On MRR: 1.0000 | Create Date: 10/18/2018 | |
| Item: 1100533A | Qty Accepted: 0.0000 | Close Date: <input type="text"/> | |
| CROSSBAR | Qty Rejected: 0.0000 | Priority: Low | |
| Inspector ID: * 353340 HUNTEBRINKER, ANDREA | | Item Revision: * | |
| Rcvr Num: 137,287 | | Rev: * | |

Description: **Correction/Containment** Cost User Defined

Correction/Containment:

test cccc

Corrective Action:

test

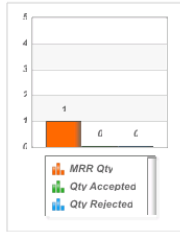
CAR Num: Authorized By:

Vendor RMA:

Rework Job:

QC Items

-
-
-
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15. To print the MRR, Use the QC MRR Form button to the right.

The screenshot displays the Infor SyteLine software interface for 'JBT QC MRRs'. The main window shows details for MRR Num: 980, Item: 1100533A (CROSSBAR), and Inspector ID: 353340 (HUNTEBRINKER, ANDREA). The 'Description' is 'Correction/Containment' and the 'Corrective Action' is 'test'. On the right side, a vertical menu of buttons includes 'QC MRR Form', which is highlighted with a red box. Below the menu is a small bar chart showing 'MRR Qty' (orange), 'Qty Accepted' (green), and 'Qty Rejected' (blue).

| MRR Num | Item | Inspector ID | Inspector Name | Qty On MRR | Qty Accepted | Qty Rejected | Priority |
|---------|----------|--------------|----------------------|------------|--------------|--------------|----------|
| 980 | 1100533A | 353340 | HUNTEBRINKER, ANDREA | 1.0000 | 0.0000 | 1.0000 | Low |

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16. Example MRR PDF

| QC MRR Form | | | |
|--|--------------------|----------------|---------------------------|
| 4/4/2017 10:35 AM | | | |
| From | MRR Num: | 24 | |
| JOHN BEAN TECHNOLOGIES CORPORATION 1622 1ST STREET SANDUSKY OH 44870 UNITED STATES | Item: | 30.0106-05 | |
| To | MRR Revision: | 0 | |
| V002211 | Ref Type: | P | |
| JOHN BEAN TECHNOLOGIES - ALPHARETTA 6430 SHILOH RD EAST SUITE C ALPHARETTA GA 30005 UNITED STATES | PO-Line-Rel: | PSAN000115-1-0 | |
| | Lot: | | |
| Rework Job: | Rev Num: | 49 | Create Date: 04/03/2017 |
| | Qty Accepted: | 0.0000 | Quantity Received: 1.0000 |
| | Quantity On Hold: | 0.0000 | Qty Rejected: 1.0000 |
| SPECIFICATION/DESCRIPTION OF NON-CONFORMITY: | | | |
| Problem Description: Part is not functioning correctly | | | |
| Cause of Defect: An investigation to be performed. RW | | | |
| 4/4/17 - A root cause investigation determined that the part malfunctioning resides on the responsibility of the supplier; therefore, will be sent back for credit. MP | | | |
| Correction/Containment: All other parts in stock were inspected and found to be acceptable. | | | |
| Corrective Action: Part is to be returned to the supplier for credit; in addition, the supplier is required to submit a SCAR, supplier corrective action. When SCAR is returned it will be attached. | | | |
| Cause of Defect: 44 SUPPLIER ISSUE | | | |
| MRR Information | | | |
| Create Date: | 04/03/2017 | | |
| Inspector: | WILLIAMSON, ROBERT | | |
| Assigned To: | ProsteM | | |
| Sched Date: | _____ | | |
| Close Date: | _____ | | |
| Authorized By: | _____ | | |
| CAR Num: | _____ | | |
| CAR Notes: | _____ | | |
| Product can not be released until MRR has been dispositioned | | | |

Overall Notes

Problem Description: Who, What, Where, When, Why, How, How Many

Cause of Defect: This is the in-depth analysis of the problem; include past history, data trends. A variety of tools can be used such as process flow mapping, fishbone, 5 whys, PDCA (RQUA-QSD-0049).

Containment: Protect the customer both internal and external. Contain and verify any inventory both internally and externally such as at the supplier, warehouse, in transit, etc.

Corrective Action: This should take into consideration the steps to correct the situation as well as prevent it in the future. This could result in process changes, document changes, training, design changes, etc.

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Revision History

| Page(s) | Description | Rev | Date | Revised By |
|---------|---|-----|------------|--------------|
| | Document ID Created. Document formatted with correct header/footer. | 0 | 05/17/2018 | Cathy Hennes |
| | Updated Doc # to align MRR to VRMA | 1 | 06/05/2018 | Cathy Hennes |
| | Updated instructions for Mod 2 programming changes | 2 | 10/17/2018 | Cathy Hennes |
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